MANITOBA PUBLIC INSURANCE

Notice to all Registered Account Number Holders

Phishing Emails and Text Messages

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Beware of phishing emails and texts claiming to be from MPI

We are seeing an increase in fraudulent emails and text messages that claim to be from MPI. These messages are designed to trick recipients into sharing personal or financial information.

Please be cautious and do not respond to these messages.

What customers need to know

- MPI does not request passwords, PINs, banking details, or personal information by email or text message.
- Phishing messages may:
    - Ask recipients to verify their account, pay a fee, or click a link urgently.
    - Contain links or attachments that appear legitimate.
    - Use MPI logos, branding, or familiar language.

Tips to help customers protect themselves

- Do **not** click links or open attachments in unexpected emails or texts.
- Do **not** reply or provide any personal information.
- If a message claims to be from MPI and they're unsure, contact MPI using contact information provided directly or on www.mpi.mb.ca. **Do NOT use** the information in the message.
- Delete the message once reported or confirmed as fraudulent.

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Cybercriminals rely on urgency and trust. Taking a moment to pause and verify can help prevent fraud and identity theft.

To raise awareness, we're also sharing information on these fraudulent emails and texts with our customers through our social media channels.

For more information on staying safe online, visit Get Cyber Safe which is Canada's public awareness campaign created to inform Canadians about cyber security and the simple steps they can take to protect themselves online.

Questions

If you have any questions about this notice, please email partners@mpi.mb.ca.